

RUGGED WATCH



Lightweight Power



CONKER SW9

Perfect for warehouse operators who need hands-free access to company systems. Small, convenient and lightweight the SW9 is an IP67 device that can withstand the rigours of the job. Large enough to view business applications but small enough to be worn all-shift comfortably. Ruggedised to withstand dust, water, and drops, so you can be confident that it will keep working as long as you do.



- Android 9.0
- MTK 4-core 2.0 GHz
- RAM LPDDR3 3GB, 32GB ROM
- 2.8 inch LCD with Capacitive Touch
- Supports WiFi, Bluetooth, GPS and 4G Cellular
- IP67 rated, 1.2m drop
- Only 100g



Detailed Device Specification

CPU	MTK Quad-core 2.0 GHz
OS	Android 9.0
Display	640x480, 350nits
Touch	3-point capacitve touch.
RAM	LPDDR3 3GB
ROM	32GB
Battery	3,300mAh
Audio	1W speaker. Dual microphones
Camera	1.3 MP
WiFi	802.11a/b/g/n/ac. Dual frequency 2.4GHz/5GHz
Bluetooth	Bluetooth 5.0 (dual mode) with BLE
Cellular	2G / 2G / 4G LTE (B1/B3/B5/B7/B8/B34/B38/B39/B40/B41)
GPS	GPS, GLONASS, BDS, Galileo. Supports A-GPS
Ports	1* USB Type-C
Buttons	Power button. Capacitive smart action button.
Ingress Protection	IP67
Drop test	1.2 metres
Operating temperature	-20°C to 60°C
Storage temperature	-30°C to 70°C
Humidity	5% to 95% Non-Condensing
Dimensions	80 x 55 x 17 mm
Weight	100g without strap
Certification	IP67
Sensors	Accelerometer, gyroscope and roximity light sensor.
Included Accessories	TYPE-C cable, Watch strap

Hassle Free RUGGED MOBILITY

Founded in 2008, Conker are a British supplier of reliable rugged technology. Our 3 year device failure rate is well below industry average at 1.5% and we offer an industry leading no-quibble accidental damage warranty. All Conker products are supplied from the UK, repaired in the UK and always supported by our responsive UK support team.

“ Our ageing hardware was performing poorly resulting in lost or misdirected inventory, delays in order fulfilment, and reduced productivity. Conker showed a deep understanding of our specific requirements. The evaluation process was smooth and straightforward, with excellent communication from the Conker team throughout. ”

**John, IT Manager
Community Foods**



Batteries POWER FOR THE JOB

We know how important battery life is and how sceptical you may be about battery life claims. That's why we test our batteries with the screen on and WiFi active while playing back HD video. It's really boring but it means the battery running time data on this page is reliable. We also share the recharge time. And the warranty small print about batteries being excluded? We took that line out. You can trust Conker that our batteries last as long as our tablets do.

Conker Relax INDUSTRY LEADING WARRANTY

Conker's 3 year Relax warranty offers accidental damage as standard with free repairs and replacements. Simple terms, no silly exclusions. Conker's no-quibble first rate service.



Hassle Free Rugged Mobility by Conker

The only thing tougher than our devices is our warranty

Total Cost of Ownership is typically 3X the upfront hardware and deployment costs

VDC research state that post-deployment costs as a percent of overall Total Cost of Ownership are 70% for rugged handheld devices. These so-called “soft-costs” are made up of IT support costs and **productivity loss costs due to down-time**. Although the failure rate for rugged devices is lower than non-rugged, their high repair costs compounded by slow repair times

cause a productivity, administrative and financial drain (30% of customers say they have experienced repair times in excess of **1 month** with other hardware suppliers).

Conker's Pioneering 3 year Relax warranty redefines Total Cost of Ownership

The first step to a lower Total Cost of Ownership begins with a strong product. Conker's 3-year fault rate runs **below 1.5%** which is well below industry average.

The second step is to remove hard costs that come with repairs and replacements. We are so confident in our product that we offer **accidental damage cover** as standard and include batteries.

The third step is all about time. We have an industry leading **3-day SLA** with actual repair times trending below **1 day**. All Conker repairs are handled in house further saving you time which is why we are repeatedly described by our customers as “highly responsive”.

RELAX 1 year

INCLUDED FOR FREE

THE UK'S MOST COMPREHENSIVE STANDARD PRODUCT WARRANTY

Features

- ✓ 12 months of hassle-free cover
- ✓ Free Collect & Return (in the UK)
- ✓ Accidental Damage Cover
- ✓ Zero Repair surcharges
- ✓ 30% Replacement surcharge

RELAX 3 years

HASSLES FREE RUGGED MOBILITY

LOW TCO ASSURANCE. OUR MOST POPULAR OPTION

Features

- ✓ 36 months of hassle-free cover
- ✓ Free Collect & Return (in the UK)
- ✓ Accidental Damage Cover
- ✓ Zero Repair surcharges
- ✓ Zero replacement surcharge
- ✓ 3 day priority SLA

5 year Warranty

ENTERPRISE CONTINUITY

FOR BUSINESSES LOOKING TO ASSURE THEIR ASSETS FOR 5 YEARS

On request

- ✓ Extend your warranty to 60 months
- ✓ Bespoke options available
- ✓ Enquire for pricing

What our Customers Say



“Thank you for your excellent communication. We were always kept up to date with progress on our repair.”

Chief Technology Officer in Warehouse and Logistics

Overall Rating: ★★★★★



“The service I received from Conker was very good, I felt the repair turn around time was much quicker than I had thought. I was also kept up to date with the progress which I greatly appreciated.”

IT Manager in Facilities Management

Overall Rating: ★★★★★



“Outstanding service and consistency, fast repair and dispatch times.”

IT Operations Analyst in the Food Industry in Ireland

Overall Rating: ★★★★★