

# **RUGGED TABLET**

Fully Protected, Powerful, and Reliable Rugged Device







- 2.80 GHz Intel N5100 Processor
- Windows 10 Professional. Windows 11 Compatible.
- 10.1 inch IPS LCD, Resolution 1920\*1200
- Gorilla Glass 3 Hardened Capacitive Touch Screen
- 8GB LPDDR3 RAM, 128GB SSD Storage
- 8.0 MP rear camera with flash, 5.0 MP front camera
- 8 hour working hour battery. 50% recharge in 1 hour
- Honeywell 2D barcode scanner \









## Conker NS10 2D

Conker introduced the NS10 2D in 2018 as an affordable feature packed tablet without compromising ruggedness. Now fully upgraded with a 10nm CPU offering 3.6x the performance of our original NS10 and supplied with 8GB RAM as standard. The latest hardware and performance in the same shell plus support for Windows 11.





















## **Detailed Device Specification**

| CPU                   | Intel N5100 Processor, 2.80 GHz, 4MB L3 Cache  |  |  |
|-----------------------|--|--|--|
| Graphics              | Intel UHD Graphics   |  |  |
| os                    | Windows 10/11 Professional   |  |  |
| Display               | 10.1 inch IPS LCD, Resolution 1920*1200, Aspect 16:10  |  |  |
| Touch                 | 10-point capacitive touch. Gorilla Glass 3, Hardness 7H  |  |  |
| RAM                   | 8GB (DDR4)   |  |  |
| Storage               | 128GB (e.MMC 5.1)  |  |  |
| Camera                | Rear 8.0 MP Auto focus, Front 5.0MP Fixed focus  |  |  |
| Speaker               | Single speaker 0.8W/8 $\Omega$   |  |  |
| Battery               | 5,000mAh, 7.6V Running time (playing video at 50% brightness): 8 hours Running time (playing video at 100% brightness): 7 hours Time to fully charge from flat: 2 hours 50% charge time: 1 hour 1 hour charge from flat: 50%                 |  |  |
| User swap             | Yes  |  |  |
| Charging              | 19V/3.42A DC-input, barrel plug<br>Docking connector (optional desk dock)  |  |  |
| Wi-Fi                 | Intel Dual Band (2.4G+5.8G) Wireless-AC 3165 (a/b/g/n/ac)  |  |  |
| NFC                   | Optional   |  |  |
| Bluetooth             | Bluetooth 5.0 (BLE)  |  |  |
| Cellular              | LTE FDD: B1/B3/B5/B7/B8/B20/B28A<br>LTE TDD: B38/B40/B41<br>WCDMA: B1/B2/B5/B8<br>GSM: 850/900/1800/1900MHz  |  |  |
| SIM slot              | Micro SIM (15x12mm)  |  |  |
| GPS                   | U-blox NEO-7   |  |  |
| 2D Barcode Scanner    | Honeywell N4680 2D Barcode Engine<br>Sensor Resolution: 640 x 480 pixels<br>Field of View: Horizontal 37.8°, Vertical 28.8°<br>Scan Angles: Pitch/Skew +/-45°<br>Scanning ranges:<br>5 mil Code 39: 61-130mm<br>10 mil Data Matrix: 60-130mm |  |  |
| Sensors               | 3-axis accelerometer   |  |  |
| Security              | Trusted Platform Module 2.0  |  |  |
| Memory card           | micro SD, supports SDHC / SDXC,  | max 128GB  |  |
| Physical Ports        | 1* USB-A 3.0<br>1* USB Type-C<br>1* Mini HDMI 1.4a (output)<br>1* 3.5mm Audio Jack (output)<br>1* RJ45 (10/100M)   | 1* DC-input<br>1* 3.5mm headphone jack<br>1* RS232 (DB9)<br>12 pin docking connector (supports USB and DC-input) |  |
| Physical Buttons      | Volume -, Volume +, Windows Key, Power, Barcode trigger  |  |  |
| Ingress Protection    | IP65: Dust-tight, water jets   |  |  |
| Drop test             | 1.2 metre drop tested  |  |  |
| Operating temperature | -20°C to +60°C   |  |  |
| Storage temperature   | -30°C to +70°C   |  |  |
| Humidity              | 95% Non-Condensing   |  |  |
| Dimensions            | 280 x 187 x 22mm   |  |  |
| Weight                | 1100g  |  |  |
| Certification         | IP-65,CE NB,MIL-STD-810G,battery   | IP-65,CE NB,MIL-STD-810G,battery UN38.3,MSDS,IEC62133  |  |
| Included Accessories  | 4-point hand strap. 2-point carry handle. DC charger (barrel). USB-C (male) to USB-A (female) OTG cable USB-C (male) to USB-A (male) cable   |  |  |

### **Hassle Free** RUGGED MOBILITY

Founded in 2008, Conker are a British supplier of reliable rugged technology. Our 3 year device failure rate is well below industry average at 1.5% and we offer an industry leading no-quibble accidental damage warranty. All Conker products are supplied from the UK, repaired in the UK and always supported by our responsive UK support team.

Conker's handhelds have been critical in our scanning process. These devices have now been in use for over a year, having processed more than 2 million bushels of fruit. All dealings with Conker have more than exceeded our expectations, working across oceans this was a wonderful surprise. Anybody who requires IT support in the form of rugged devices should count themselves lucky to have Conker as a supplier.

**IT Manager Rice Fruit Company** 



## **Batteries POWER FOR THE JOB**

We know how important battery life is and how sceptical you may be about battery life claims. That's why we test our batteries with the screen on and WiFi active while playing back HD video. It's really boring but it means the battery running time data on this page is reliable. We also share the recharge time. And the warranty small print about batteries being excluded? We took that line out. You can trust Conker that our batteries last as long as our tablets do.

# **Optional Accessories**

| Desk dock                | DC-input, 2x USB, 1x RJ45, 1x RS232, 1x battery charging slot                      |  |
|--------------------------|--|--|
| Vehicle Power<br>Adapter | Cigarette lighter adapter.<br>Input 12-24V DC.                                     |  |
| Back strap               | Wearable back strap with clips   |  |
| Shoulder strap           | Over the shoulder adjustable strap with clips                                      |  |
| Leather case             | Full leather case with carry handle  |  |
| Vehicle mount            | Key-Lockable vehicle mount with secured DC-input,<br>2x USB, 1x RJ45, 1x DB9 RS232 |  |

Marks product variants

## **Conker Relax INDUSTRY LEADING** WARRANTY

Conker's 3 year Relax warranty offers accidental damage as standard with free repairs and replacements. Simple terms, no silly exclusions. Conker's no-quibble first rate service.











## What's in the box?





**Carry Handle** 

**Hand Strap** 



Charger



**OTG** cable



# **Optional Accessories**



**Desk Dock** 



**Vehicle Dock** 



**Back Strap** 



**Leather Case** 



**Vehicle Power** 









# CONKER. RELAX Warranty



# **Hassle Free Rugged Mobility by Conker** The only thing tougher than our devices is our warranty

#### **Total Cost of Ownership is typically** 3X the upfront hardware and deployment costs

VDC research state that postdeployment costs as a percent of overall Total Cost of Ownership are 70% for rugged handheld devices. These so-called "soft-costs" are made up of IT support costs and productivity loss costs due to down-time. High repair costs compounded by slow repair times cause a productivity, administrative and financial drain.

#### Conker's 3 year Relax warranty redefines Total Cost of Ownership

The Conker 3 year Relax Warranty eliminates surprise operating expenses by including accidental damage cover without exclusion. In fact we save you 84% on repair costs compared to industry norms. With lightening fast repair times of typically **1 day** we reduce downtime to a minimum. 30% of customers say they have experienced repair times in excess of 1 month with other hardware suppliers.

#### Relax 360 - Full lifecycle cover

Our 360 Warranty takes TCO reduction beyond repair costs to saving you time and hassle through the device lifecycle. Relax 360 reduces downtime with on-site device swapouts and eliminates IT admin costs from provisioning new equipment. Further unplanned costs are taken care of including replacing tired batteries mid-cycle and retiring old equipment in compliance with environmental and data security commitments.

## Standard 1 year

#### YOUR BASE WARRANTY

COVED FOR PRODUCT FALLETS NO FRILLS. THE BASICS

#### Features

- ✓ 12 months
- Cover for hardware faults
- ✓ UK telephone & email support

## **RELAX 3 years**

#### **HASSLES FREE RUGGED MOBILITY**

LOW/ TOO ASSLIDANCE OUR MOST POPULAR OPTION

#### **Benefits**

- √ 36 months of hassle-free cover
- ✓ Free Collect & Return (in the UK)
- ✓ Accidental Damage Cover
- ✓ Zero Repair surcharges
- ✓ Zero replacement surcharge
- √ 3 day priority SLA

### **RELAX 360**

#### **ENTERPRISE** CONTINUITY

LIDTIME IMPEDATIVE SIMPLIFIED LIFECYCLE

#### **Benefits**

- √ On-site device swapouts
- √ Image management
- ✓ End-of-life disposal
- ✓ Extended Battery Care
- ✓ Priority SLA

## What our Customers Say



Conker saves us 4x the purchase price on every device. When we looked at our mobile computing costs the "Total Cost of Ownership" was massive. It was obvious that our old devices were totally unsuitable and their warranties were just not up to the job; downtime was horrible. The Conker Relax Warranty gives us predictable costs and even our clumsiest users are back up and running with minimal downtime.

IT Manager in Facilities Management

Overall Rating: \* \* \* \*







onguiries@weareconker.com +44 (0) 1279 295 800

